



Job Opportunity

State Controller's Office

Position: Systems Software Specialist II (Technical) - Limited Term
(Will also consider Senior Programmer Analyst - Specialist or
Senior Information Systems Analyst - Specialist)

Statewide

Location: 21st Century Project, Personnel/Payroll Services Division
300 Capitol Mall, Suite 1012, Sacramento, CA 95814

Issue Date: March 1, 2006

Final Filing Date: Until Filled

Contact/Telephone:
LaSharel Hicks, (916) 324-6922

Who May Apply: Individuals who are currently in the Systems Software Specialist II, Senior Programmer Analyst, or Senior Information Systems Analyst classifications, eligible for lateral transfer or promotion, or reachable on a certification list

California Relay Service: 1-800-735-2929

Position Number(s): 051-221-1373-003

Please call (916)323-3055 to request reasonable accommodations

Scope of the Position:

Under the general direction of the 21st Century Project's Technology Infrastructure Manager (DPM II):

The Systems Software Specialist II plays a key role in providing expertise for the mySAP ERP 2005 software product. They perform the most complex analysis, design, specifications, implementation, problem resolution, and execution of the hardware and software configurations utilizing SAP's Netweaver and Solution Manager technologies.

Duties and Responsibilities:

Candidates must perform the following essential functions with or without reasonable accommodations

Specific duties of the Systems Software Specialist II, acting independently or as a team lead, will include, but not be limited to the following:

- Collaborates on the design, construction, installation, and debugging of complex hardware and software configurations.
- Collaborates on the design, code, testing, installation, and maintenance of complex operating system enhancements.
- Installs and maintains the system utility programs.
- Monitors operating system performance and adjusts the various tuning parameters to maintain optimum utilization of the system's resources.



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- Assists operations staff in the preparation of operational procedures.
- Coordinates and controls the isolation and correction of software malfunctions.
- Coordinates and controls system restarts following system failures.
- Isolates and resolves problems related to the operating system and/or hardware malfunctions.
- Plans and administers the technical activities for operational recovery efforts for the HRMS technology platform.
- Represents the 21st Century Project in technical meetings with the Department of Technology Services (DTS) and other external organizations.
- Coordinates the developed configuration management plans.
- Ensures coordinated environments for rollout and rollback of applications.
- Maintains version control.
- Assists in the implementation of the environments, e.g. development, sandbox, QA/test, training, and production systems.
- Aids in the resolution of any technical problems.
- Make decisions and/or properly escalate issues relating to obstacles inhibiting the progress of the implementation.
- Work with project management, the System Integrator and project technical teams to develop, participate in, and oversee periodic and “as needed” system releases and deployments.

DESIRABLE QUALIFICATIONS:

Attributes:

- Ability to communicate effectively.
- Good analytical and interpersonal skills.
- Ability to easily adapt to change and act effectively under pressure.
- Ability and willingness to accept new responsibilities and accept personal responsibility for the development of the knowledge and skills necessary to succeed.
- Possess the knowledge, and experience in the planning, design, implementation and use of automated systems.
- Ability to effectively conduct oral presentations.
- Ability to create and sustain cooperative working relationships.
- Possess the following personal traits patience, tact, reliability, and dependability.

Desired Experience:

- Knowledge of DB2 UDB DBMS.
- Knowledge of Windows Operating Systems.
- Knowledge of Unix Operating System.
- Knowledge of Data Center responsibilities.
- Worked on large software application development project.
- Basic knowledge of SAP's Security (profiles and authorizations) framework.
- Basic knowledge of SAP's NetWeaver component framework.
- Familiar with SAP's Solution Manager.
- Practiced an industry recognized systems development methodology.

Reasons to apply/accept a position with the 21st Century Project Team:

1. The 21st Century Project is the most innovative project evolving in state government! This is a great opportunity to participate in the project design, development, and implementation of the industry-leading mySAP ERP 2005 software product.
2. This is a multi-year project and a great opportunity to work closely with dedicated state professionals, our contracting system integrator, and with a premiere IT software platform.
3. You will be on the cutting edge gaining valuable IT competencies, opportunity for extensive training, and acquiring experience that will be marketable statewide.

NOTE: In March 2006, this position will relocate with the 21st Century Project team to a new office location in West Sacramento, which has **FREE PARKING**.

Applications will be screened and only the most qualified will be interviewed

How to Apply:

All hires will be subject to a background check.

For permanent positions, SROA and Surplus candidates should attach "surplus letters" to their application. Failure to do so may result in your application not being considered.

Please submit a STD. 678 State Application and Résumé to:

State Controller's Office

21st Century Project, Personnel Payroll Services Division

P.O. Box 942850

Sacramento, CA 94250-5878

Attn: LaSharel Hicks